



Missouri Department of
MENTAL HEALTH

Dashboard

February 2025

Serving, empowering, and supporting Missourians to live their best lives.



Missouri Department of MENTAL HEALTH

Mission

Serving, empowering, and supporting Missourians to live their best lives.

Themes

Capacity and Infrastructure

Children's Services and Supports

Quality Outcomes

Workforce

Initiatives

Increase community provider capacity to meet the needs of individuals with Behavioral Health/Intellectual Developmental Disabilities (BHIDD) boarding in hospitals, jails, and homeless shelters

Continue planning and development to transition from paper-based operations to an electronic Home and Community Based Services (HCBS) case management system, ConneXion

Increase jail-based competency restoration services

Continue planning and development for new behavioral health hospital in Kansas City

Expand number of Behavioral Health Crisis Centers (BHCC)

Develop a range of services designed to improve parent-child relationships and early childhood mental wellness

Develop and implement services necessary to address the needs of children boarded in hospitals past medical necessity

Create and distribute information to assist parents and caregivers to support their children with behavioral health and intellectual and developmental disabilities

Expand resources to address the needs of youth and emerging adults as they experience the first episodes of psychosis

Continue implementation of the Developmental Disabilities Health Home

Develop streamlined access to autism project resources through the Family Flexible Assistance Program

Analyze current state and develop recommendations to mature Division of Development Disabilities' Value Based Payment for Home and Community Based Services (HCBS)

Increase the penetration rate of Integrated Treatment for Co-Occurring Disorders (ITCD) teams in order to more appropriately treat individuals with co-occurring disorders

Expand Direct Support Professional Apprenticeship

Expand recruitment partnerships with secondary and higher education programs

Design and implement targeted compensation adjustments

Standardize HR business practices across DMH to create consistent processes

Design and implement a Mental Health-specific Post Critical Incident Seminar for DMH staff experiencing trauma

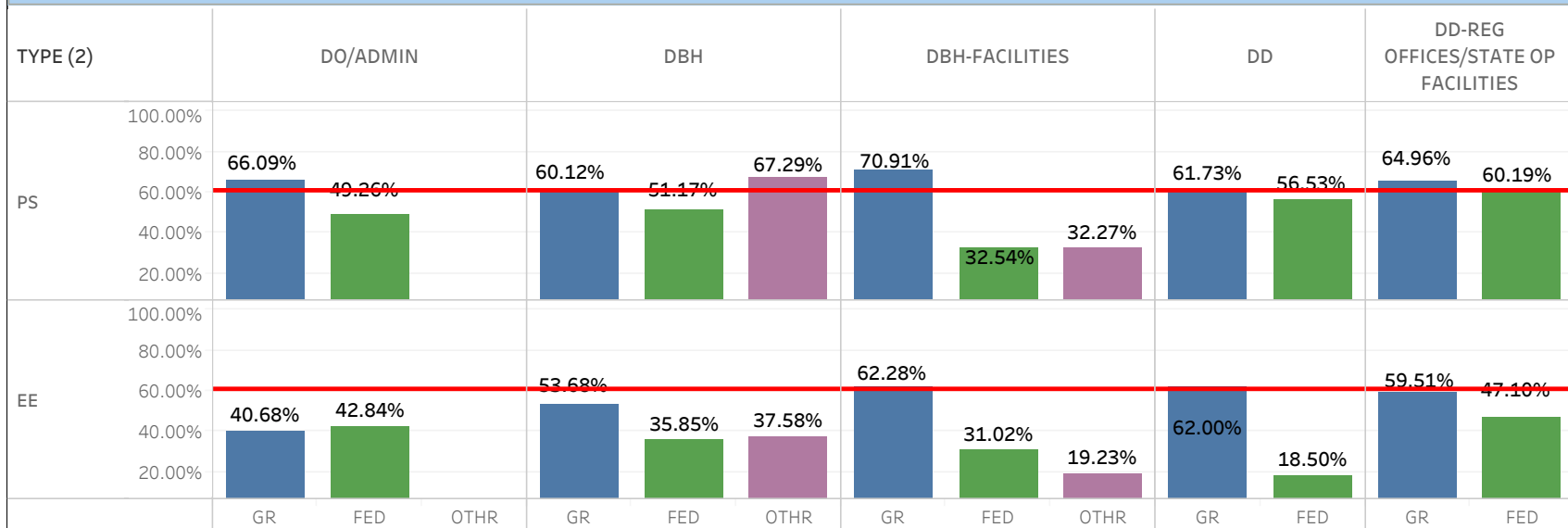
Budget Expended

ARPA Projects &
Expenditures

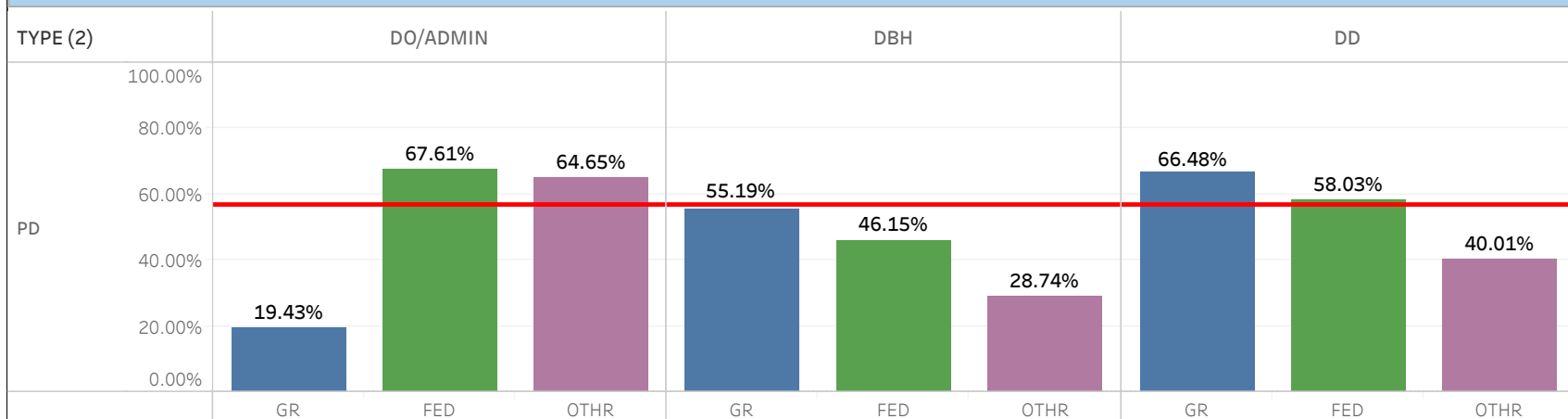
Expenditures by Division as of February 9, 2025

*For Budget Year FY25

Personal Services and Expense & Equipment



Program Expenditures



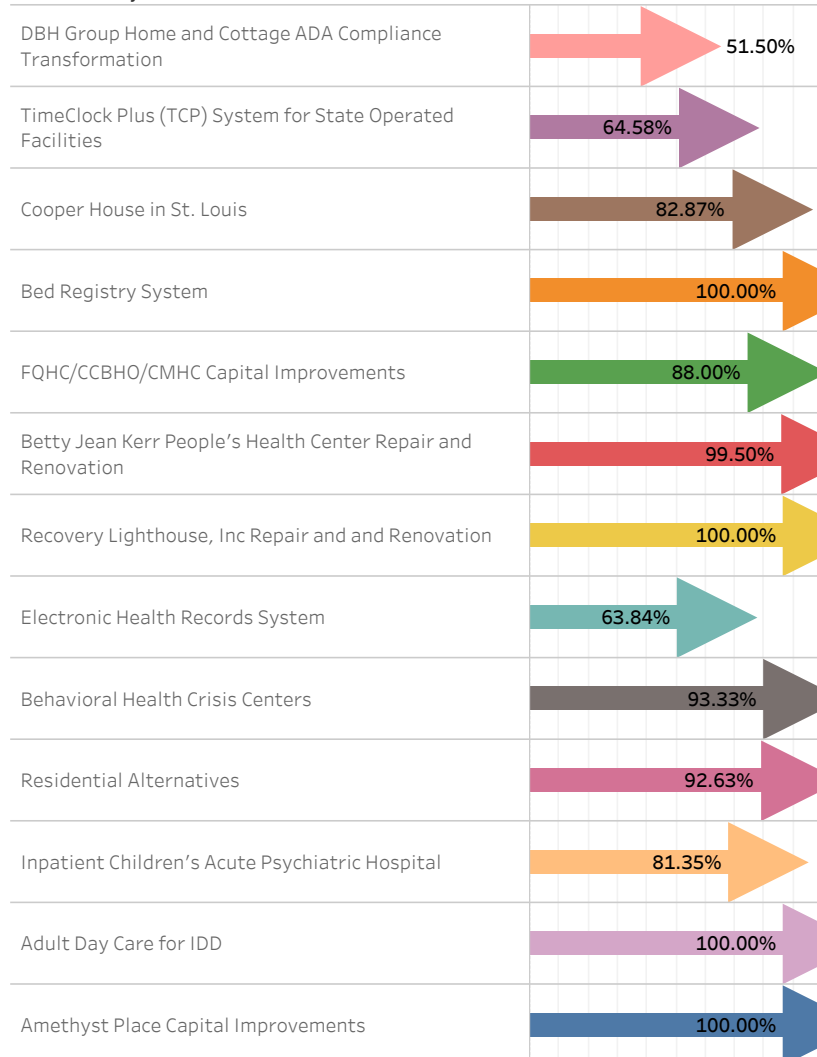
Budget Expended

ARPA Projects &
Expenditures

ARPA Project Tracking

Percent of ARPA Projects Complete

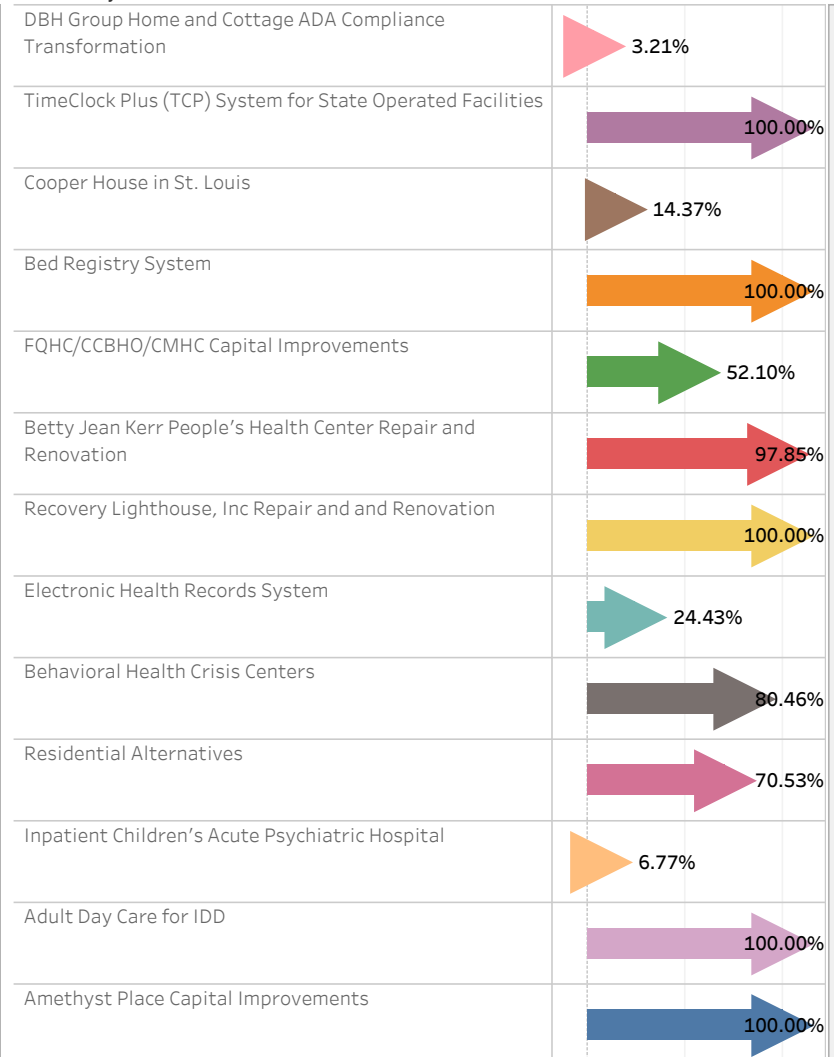
Name of Project



Percent of ARPA Project Expenditures Paid

All ARPA Funds are obligated

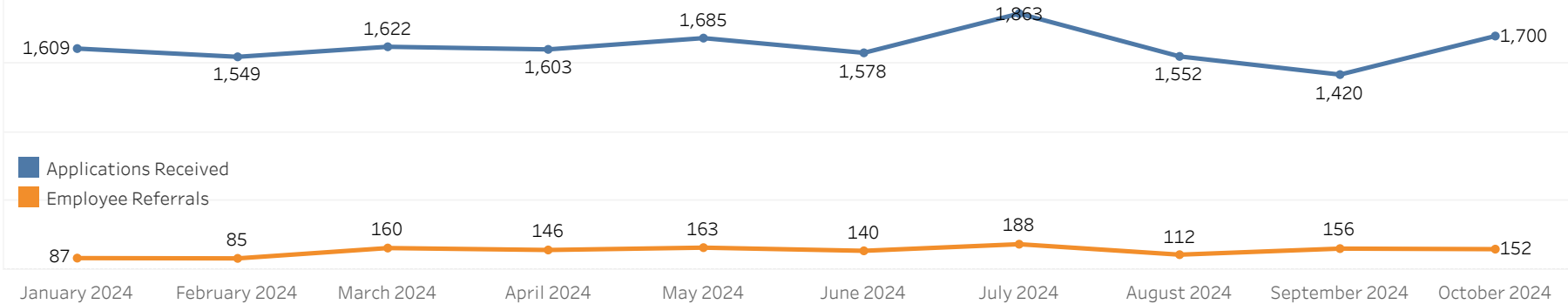
ARPA Project Name



Application Process

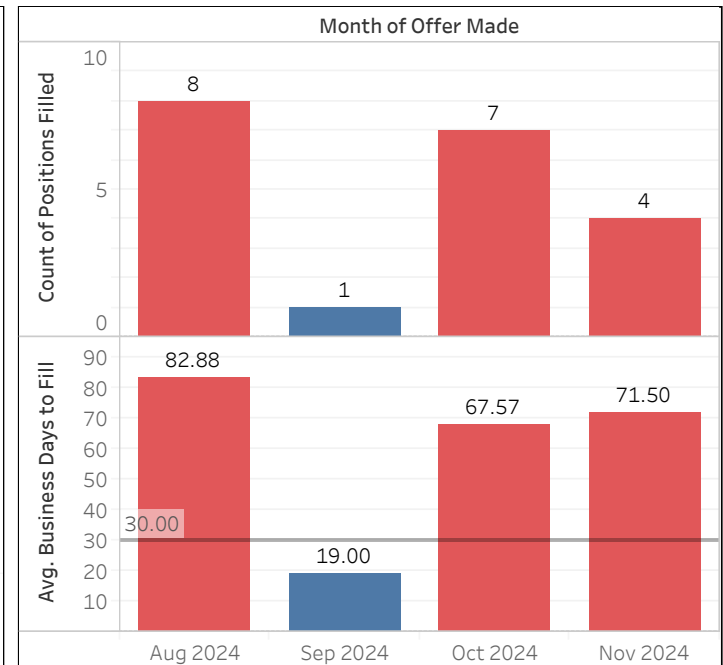
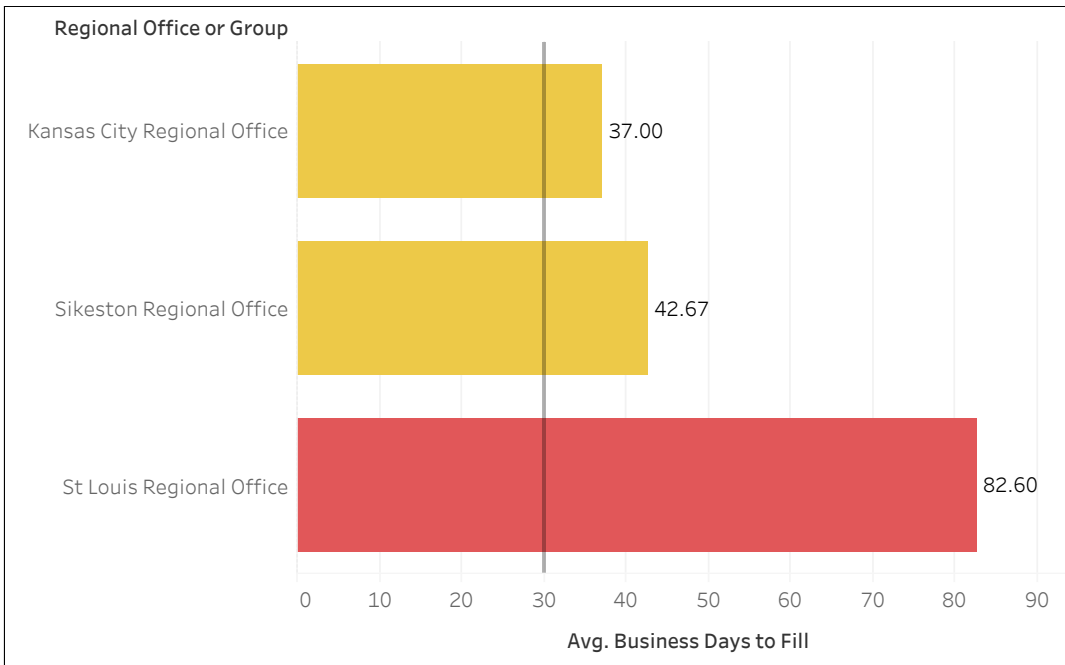
Engage

Mo Careers Applicant Data Tracker

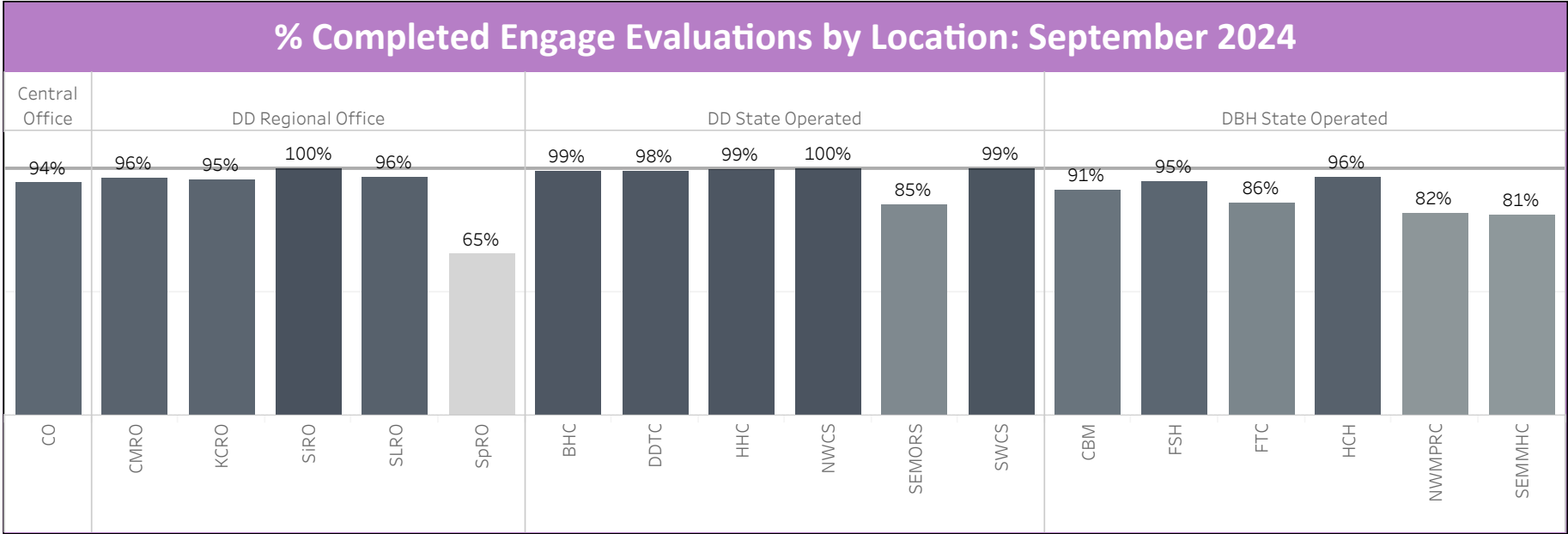


Average Business Days to Fill Position Last 6 Months

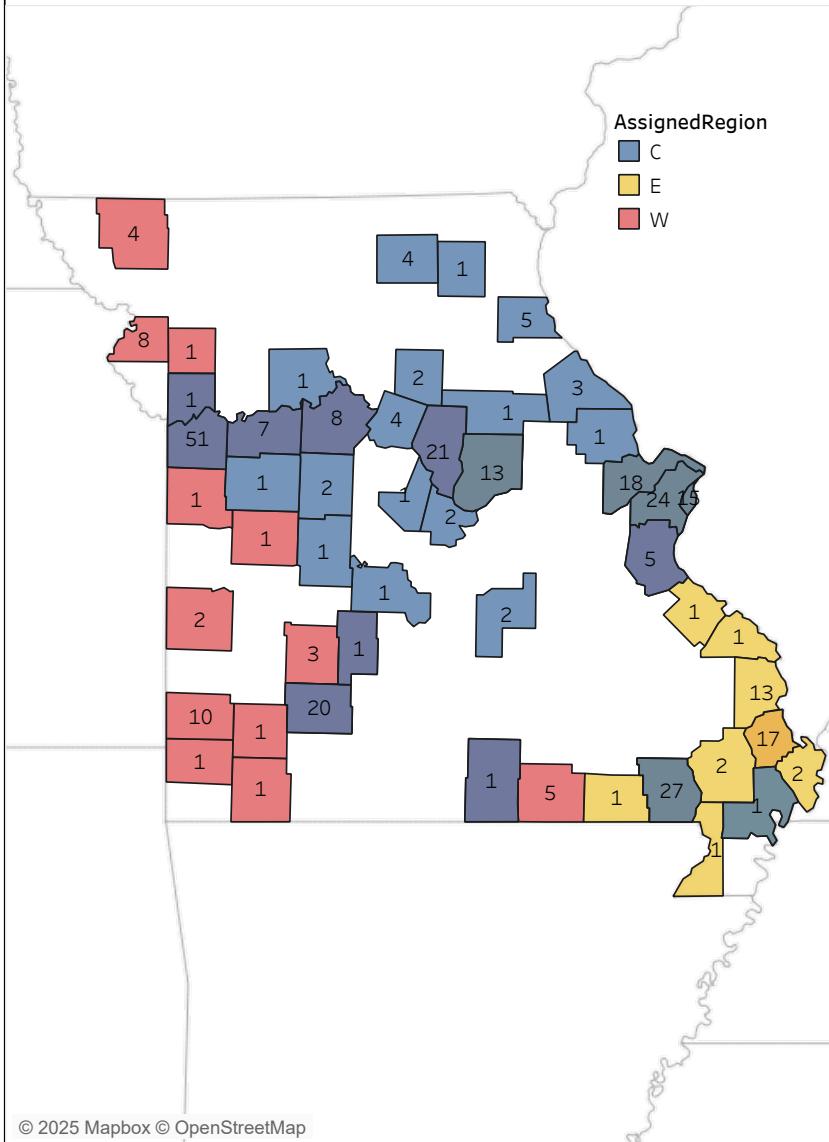
*Goal less than 30 business days



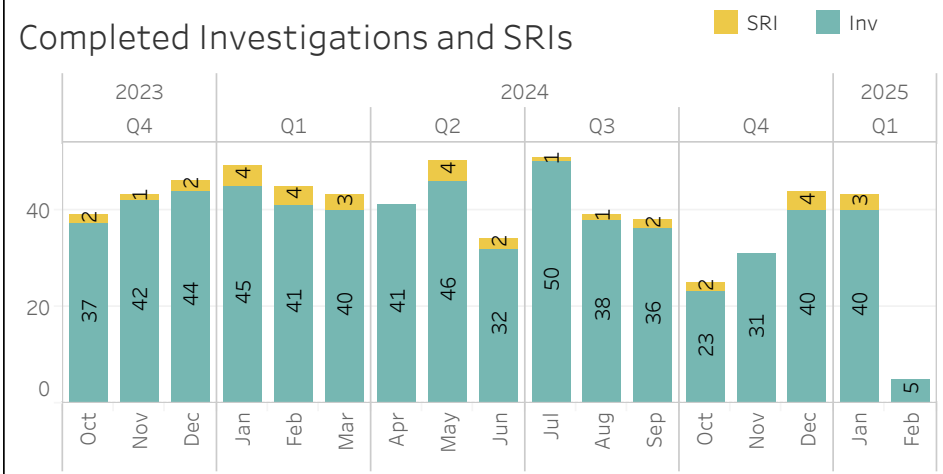
Engage Surveys			
Measure	FY 2023 Q3	FY 2024 Q1	FY 2024 Q3
Evaluation Completion Rate	97.9	97	92.5
Upward Feedback	36.1	32.4	33.9



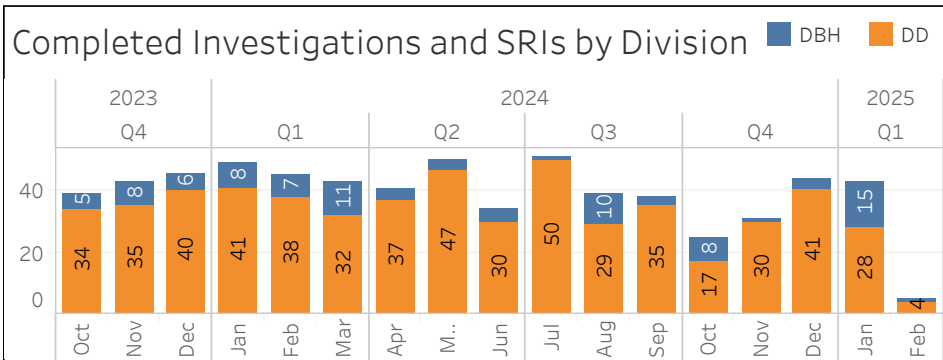
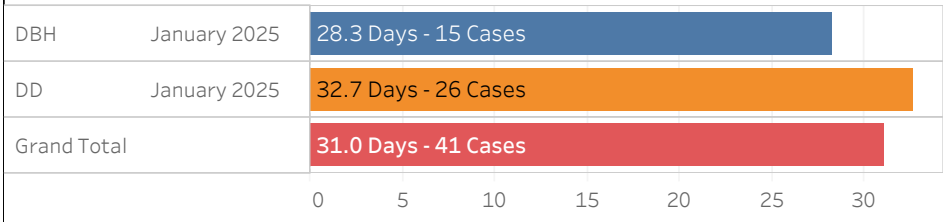
Assignment Map - Last 12 Months



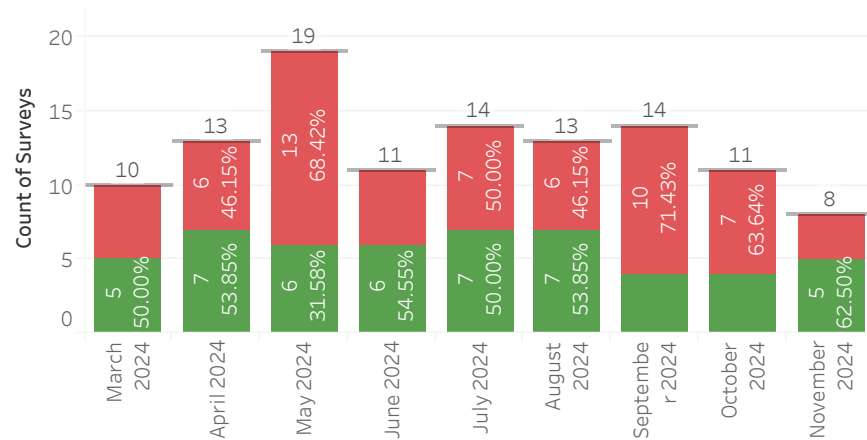
Completed Investigations and SRIs



Completed Investigations and SRIs by Division

Avg Days Assigned to Final or Preliminary Report
(non-ICF) Last Month

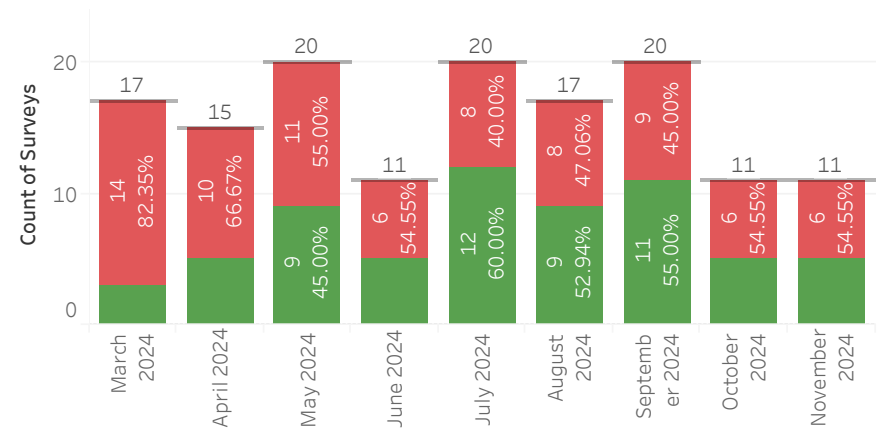
Number of Certification Surveys



Is there a plan of correction required?

Yes No

Number of Licensure Surveys

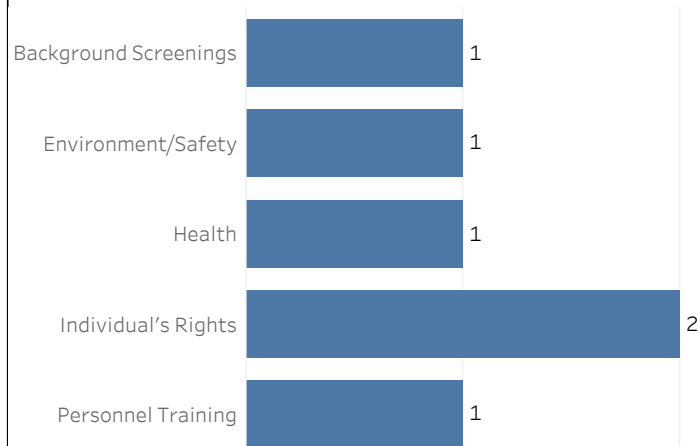


Is there a plan of correction required?

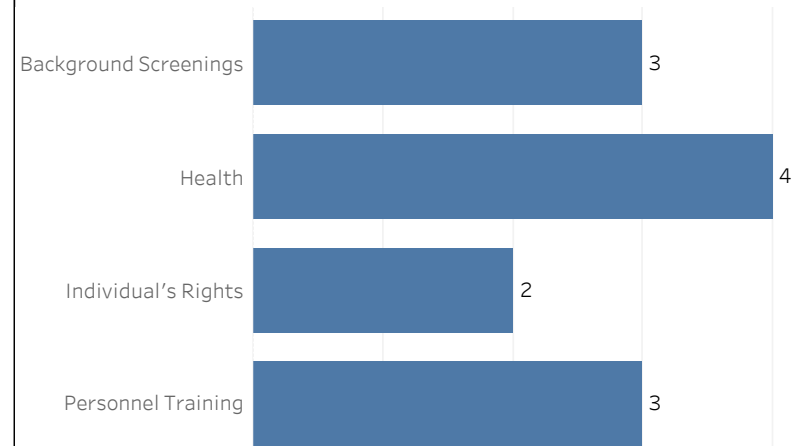
Yes No

Certification Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area

Licensure Deficiency Categories
Previous 3 Months

*a survey can have more than one deficiency area



HCBS Waiver
Services

Independence/
Self-Sufficiency

Capacity/
Infrastructure

Capacity/
Infrastructure

Capacity/
Infrastructure

Quality Outcome

Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Home and Community Based Waiver Services

People Served by Waiver

Waiver Type	September 2024	October 2024	November 2024	December 2024	January 2025	February 2025
Community	6,629	6,610	6,585	6,563	6,544	6,524
Comprehensive	8,947	8,935	8,934	8,930	8,916	8,910
Lopez	322	324	322	320	317	316
Partnership	1,226	1,216	1,210	1,195	1,190	1,177
Grand Total	17,124	17,085	17,051	17,008	16,967	16,927

Expenditures by Waiver

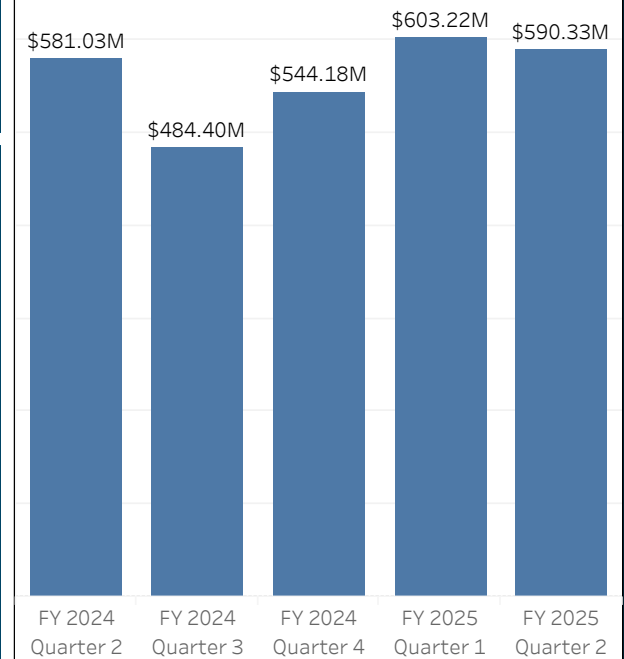
		FY 2024 Q3	FY 2024 Q4	FY 2025 Q1	FY 2025 Q2	FY 2025 Q3
Community	Average Expenditures Per Person	\$11,386	\$13,232	\$14,482	\$13,595	\$6,371
	Total Paid	\$65.28M	\$79.77M	\$89.61M	\$82.08M	\$37.05M
Comprehensive	Average Expenditures Per Person	\$48,075	\$52,797	\$58,289	\$58,189	\$22,950
	Total Paid	\$415.99M	\$461.02M	\$509.56M	\$505.14M	\$194.84M
MOCDD	Average Expenditures Per Person	\$6,001	\$6,895	\$8,094	\$6,376	\$3,427
	Total Paid	\$1.64M	\$1.90M	\$2.35M	\$1.79M	\$0.87M
Partnership	Average Expenditures Per Person	\$1,414	\$1,476	\$1,761	\$1,483	\$787
	Total Paid	\$1.49M	\$1.49M	\$1.70M	\$1.32M	\$0.57M

Waiver Waiting List

In Home
579

Residential
106

Waiver Expenditures Over Time



Expenditures as of 2/7/2025 10:17:29 AM

FY: Fiscal Year starts on July 1

HCBS Waiver
Services

Independence/
Self-Sufficiency

Capacity/
Infrastructure

Capacity/
Infrastructure

Capacity/
Infrastructure

Quality Outcome

Workforce



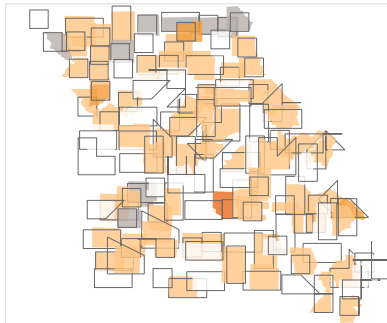
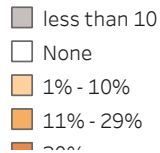
Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Independence/ Self-Sufficiency

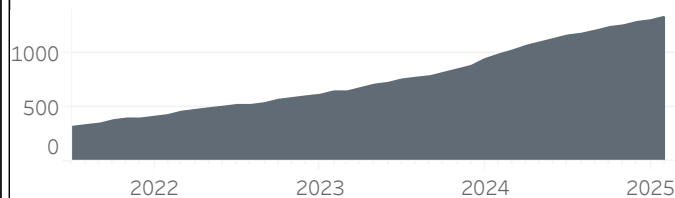
Universal Design and Assistive Technology

January 2025

% of Individuals with a Waiver authorized for Assistive Technology or Remote Supports



Cumulative Number of Individuals with an Assistive Technology or Remote Support Service Authorization Since 07-01-2021

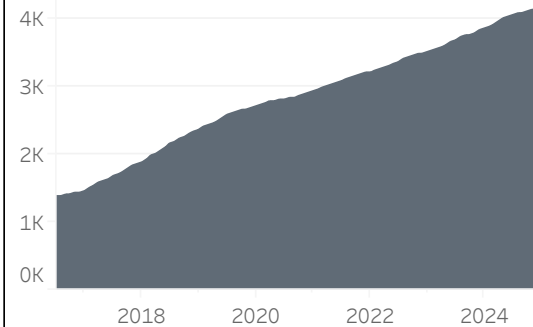


Consultations, Technical Assistances, and Trainings

Program Type	Nov 24	Dec 24	Jan 25	Feb 25
Assitve Technology	3	8	10	1
Environmental Accessibilit..	25	24	27	6
Remote Supports	2	4	4	
Specialized Medical Equip..	1	4	4	1

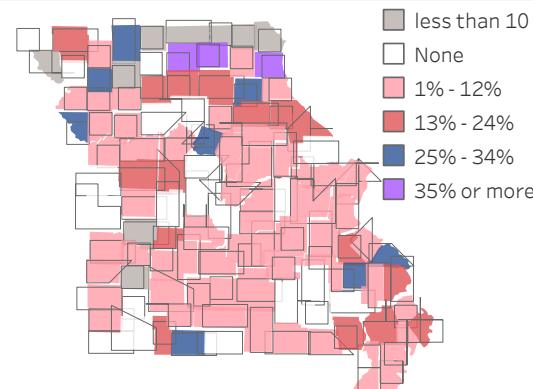
Employment Services

Cumulative Number of Consumers with an Employment Service Authorization



January 2025

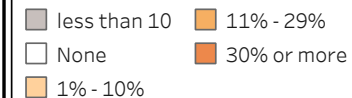
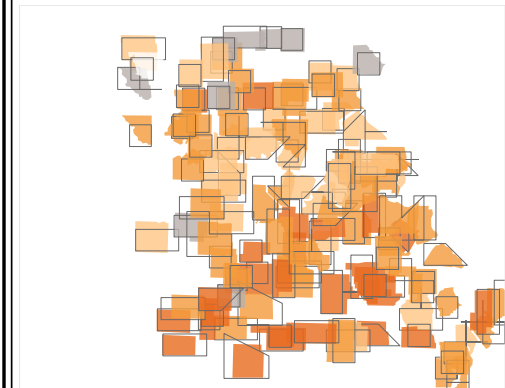
% of Individuals ages 14-64 with open Waiver EOC authorized for employment services



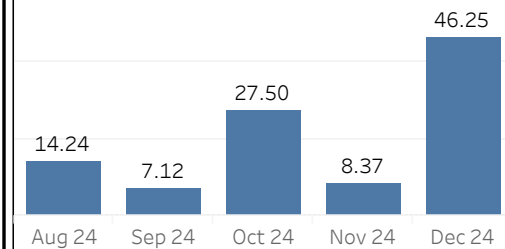
Self Directed Services

January 2025

Individuals using Self-Directed Services (SDS) Best practice goal is 23%



Average Days to Process New Referral



HCBS Waiver
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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

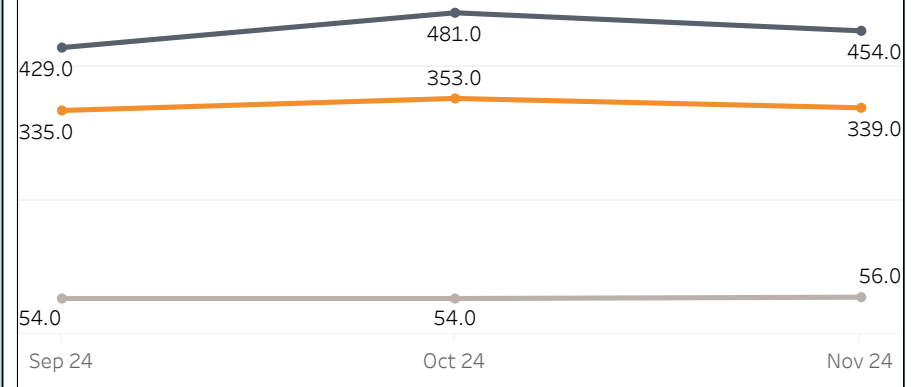
Timely Annual Budgets by Region

	November 2024	December 2024	January 2025
Albany	76.09%	79.25%	78.95%
Central Missouri	84.70%	74.15%	79.26%
Hannibal	86.89%	76.36%	96.15%
Joplin	82.26%	69.61%	78.95%
Kansas City	68.24%	62.56% 37.44%	62.62% 37.38%
Kirkville	84.21%	85.29%	89.66%
Poplar Bluff	98.46%	88.89%	87.80%
Rolla	95.57%	86.11%	90.55%
Sikeston	77.32%	78.16%	77.78%
Springfield	81.91%	70.90%	79.78%
St Louis	74.11%	63.98% 36.02%	62.90% 37.10%

OnTime Late

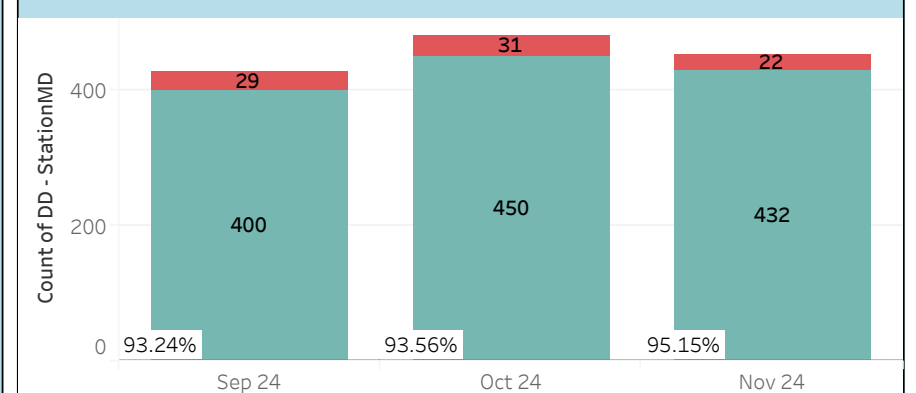
StationMD Usage

Info on StationMD: dmh.mo.gov/dev-disabilities/stationMD



Consults # Individuals # Providers

StationMD Consults that Deflected Emergency Care



Recommend Higher Level of Care Treat in Place

HCBS Waiver
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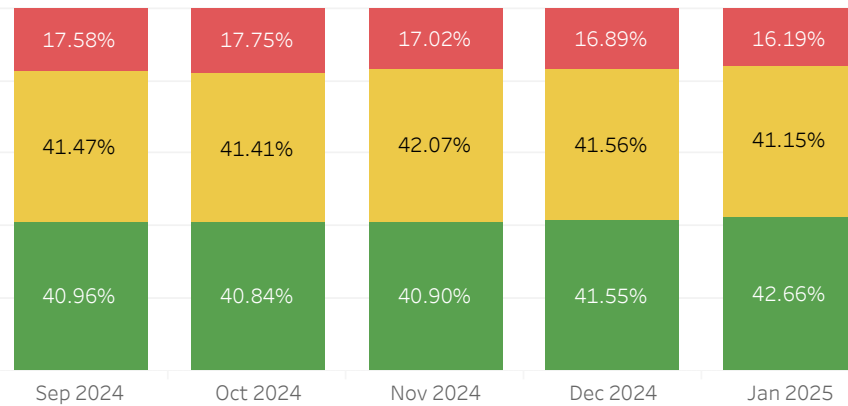
Workforce



Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

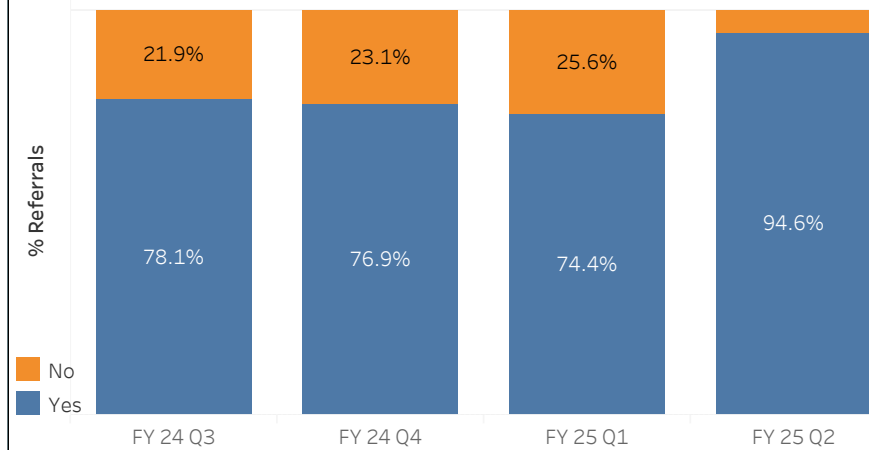
Mental Health Service Capacity/ Infrastructure

Percent of Residential Individuals by Risk Level



Risk Factor ■ High Risk ■ At Risk ■ No Known Risk

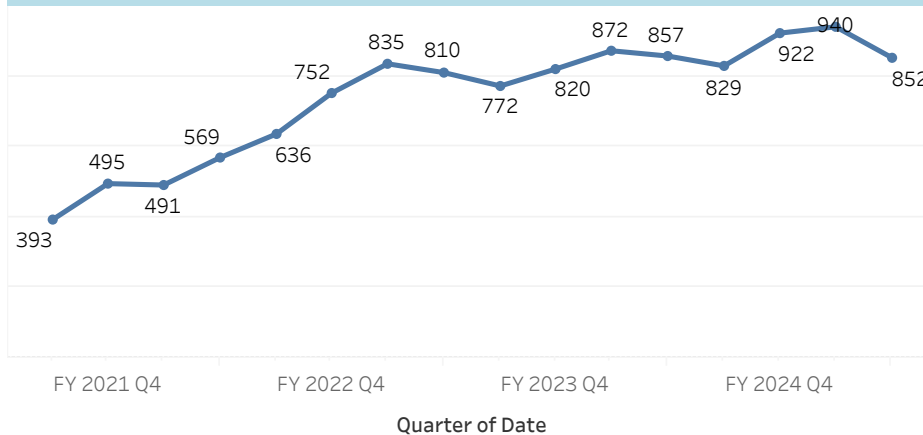
Were Due Process Elements in Place?



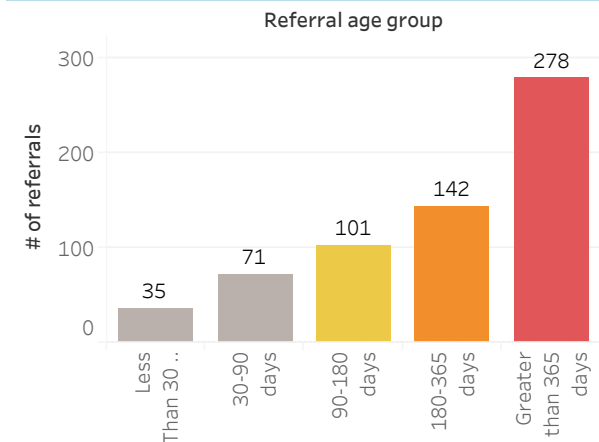
**Number of
Open
Residential
Consumer
Referrals**

627

How many people were in need of a new residential provider over time?



Length of Time Open on Consumer Referral Database



HCBS Waiver
Services

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Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

Mental Health Service Capacity/ Infrastructure

Provider Corrective Action Plan (CAP)

Number of Providers Currently on Corrective Action Plan

	Service Provider	TCM	Grand Total
Count of Agencies	40.00	1.00	41.00
%Service Providers	6.42%	-	6.42%
%TCM	-	1.43%	1.43%

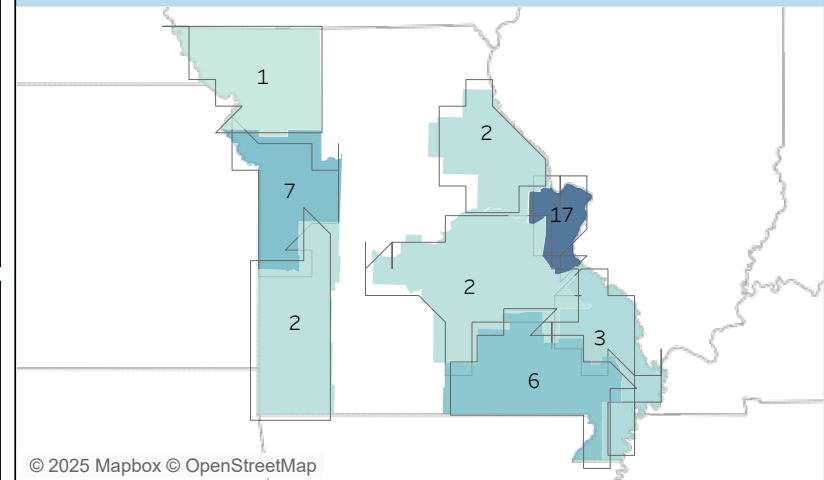
Provider Corrective Action Plans Ended Previous Month

10

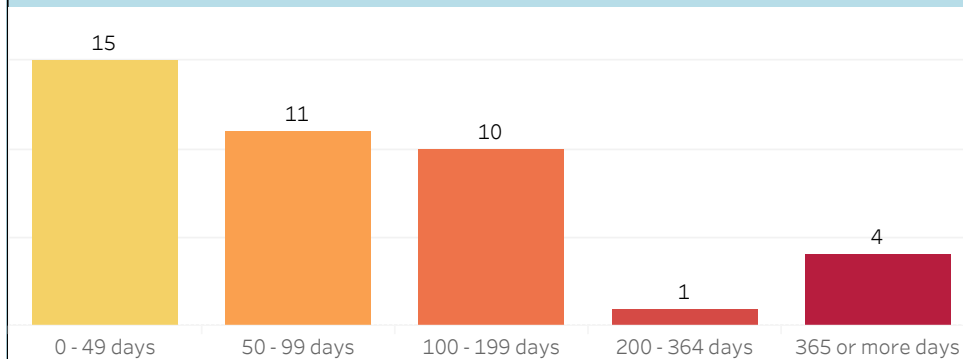
Provider Corrective Action Plans Implemented Previous Month

14

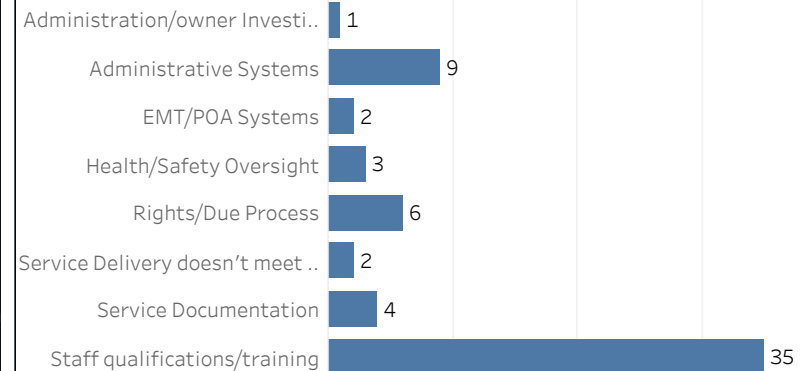
Map of Providers Currently on a Corrective Action Plan



Number of Agencies Currently on CAP by Length of Time



Issues Leading to CAP





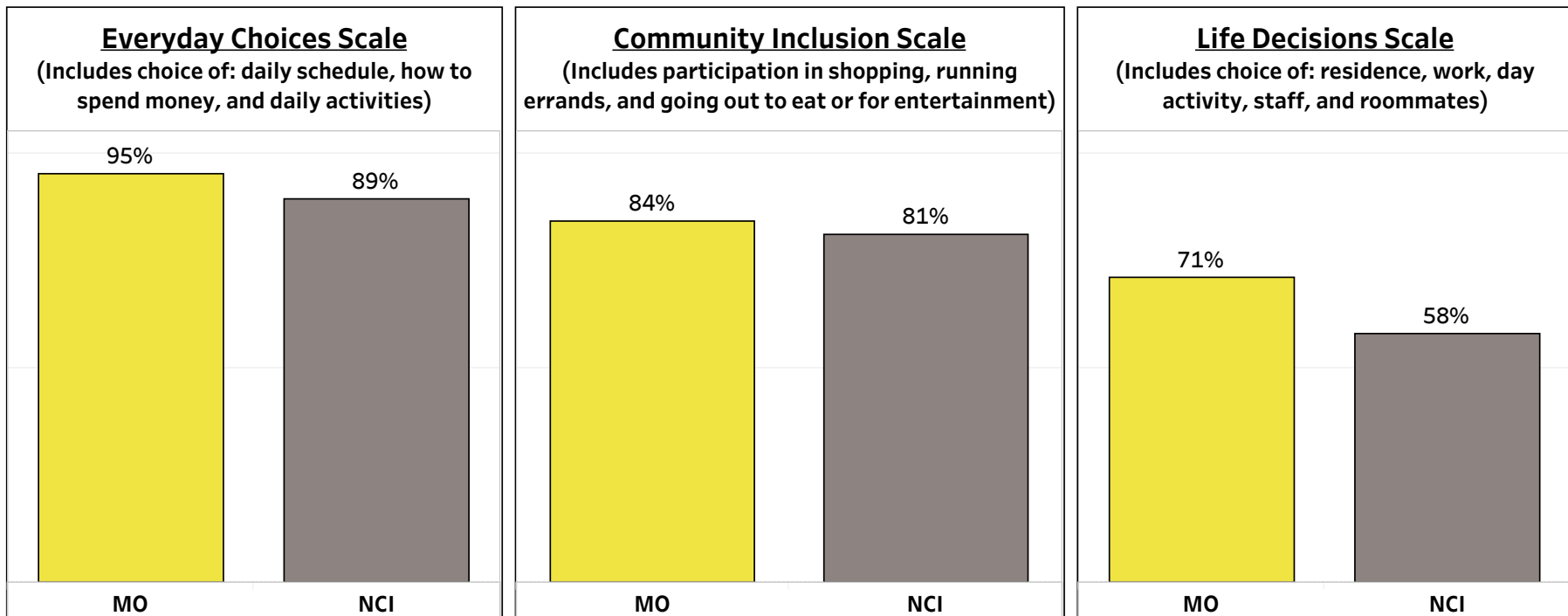
MOQO: Daily Life & Employment

Scales for Everyday Choices, Community Inclusion, & Life Decisions

The MO Quality Outcome of Daily Life & Employment promotes self-determination in choosing daily activities. This includes **everyday choices** (like when to get up and what to eat), **life decisions** (like where to live and work), and **community inclusion** (how often the person participates in community activities).

Everyday choices, life decisions, and community inclusion are overarching concepts that can be measured by the NCI Adult In-Person Survey. This survey collects feedback from adults with IDD who receive Division services. The survey uses **scales** to measure these concepts. A scale combines multiple, similar measures into one variable. This makes it easier to measure a concept, rather than measuring different elements of it.

The below scales are from the 2022-2023 Adult In-Person Survey. This provides a glimpse into important concepts related to Daily Life, both on the state and national levels. Each scale gives a MO average and a national NCI average, along with a list of the measures that make up the scale. By comparing the state and national averages, we can understand if people receiving services are supported to have choice in their daily life.



HCBS Waiver
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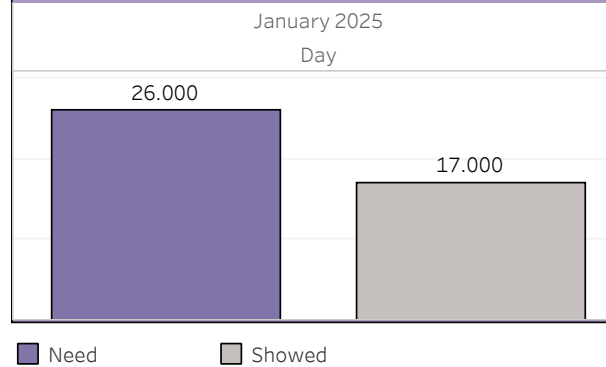
Missouri Department of Mental Health
DIVISION OF DEVELOPMENTAL DISABILITIES

State Operated Programs Workforce

Count of Consumers by Program: February 2025

Grand Total	410
Bellefontaine Habilitation Center	85
Higginsville Habilitation Center	42
Northwest Community Services	110
Southeast Missouri Residential Services	63
Southwest Community Services	38
St Louis Developmental Disabilities Treatment Center	72

Direct Support Professional Staffing by Shift January 2025



Percent Staffed

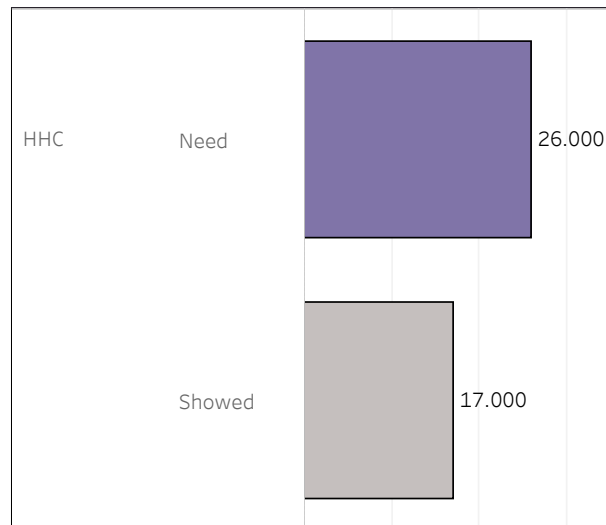
65.38%

Direct Support Professional Filled Position Changes

	Sep 2024	Oct 2024	Nov 2024	Dec 2024
Employees Started	73	36	26	46
Employment Ended	37	40	32	25
Net Employee Change	36	-4	-6	21

Direct Support Professional Absenteeism Reasons

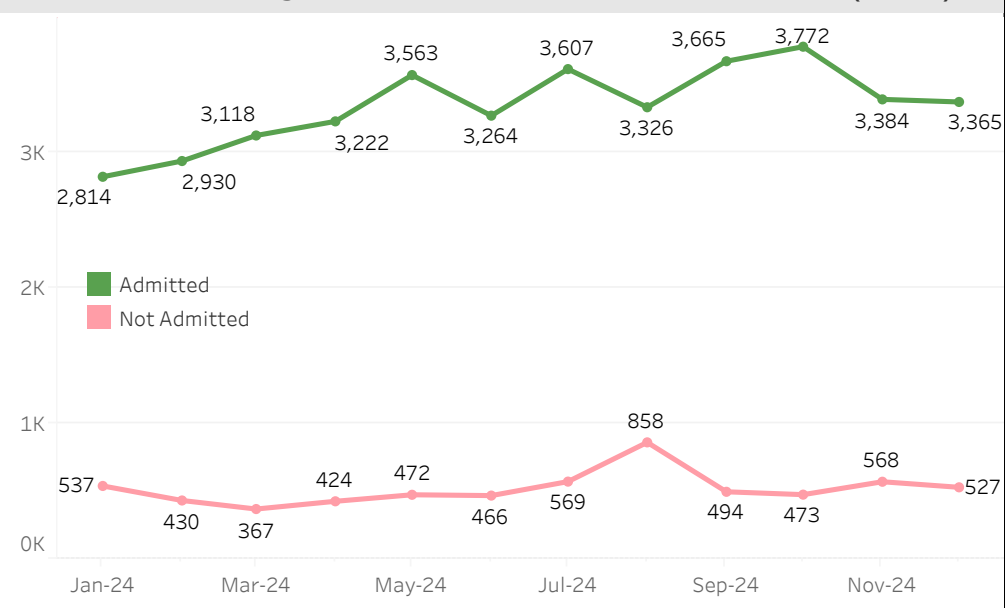
	Sep 2024	Oct 2024	Nov 2024	Dec 2024
# of Staff Holdovers (volunteer/mandat..)	3,021	3,072	2,072	2,124
Call-ins (unexpected)	1,278	1,261	1,321	1,180
No Call/ No Show	167	171	156	55
Pre-Approve Leave (ie. FMLA, vacation, etc.)	2,016	2,045	1,813	1,577



December 2024

	Employees Started	Employment Ended	Net Employee Change
HHC	22	9	13.00
HOPE	2	1	1.00
NWCS - Higgi..	5	2	3.00
NWCS - Mars..	0	3	-3.00
NWCS - Rayt..	1	0	1.00
OB	0	0	0.00
SEMORS: Sik..	1	0	1.00
SEMORS:Pop..	3	2	1.00
South County	3	4	-1.00
St. Charles	7	2	5.00
SWCS	2	2	0.00

Persons Presenting to a Behavioral Health Crisis Center (BHCC)



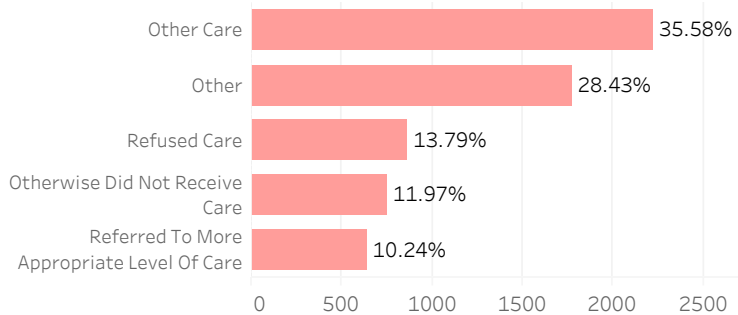
For those presenting at a BHCC (as of 12/31/2024):

86.62% were admitted
13.38% were not admitted

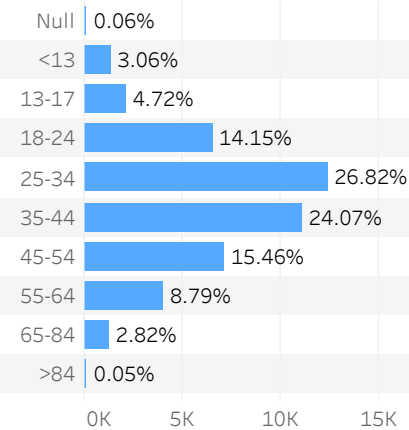
59.16% sought help for Mental Health
17.85% sought help for Substance Use



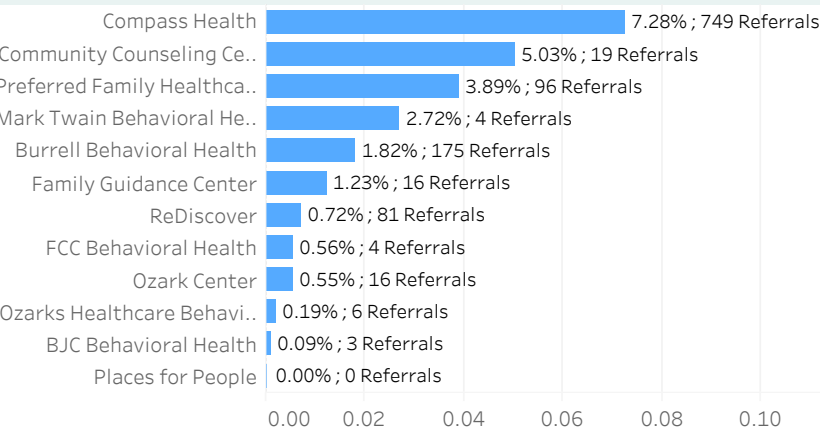
Reason Not Admitted



Persons by Age Group



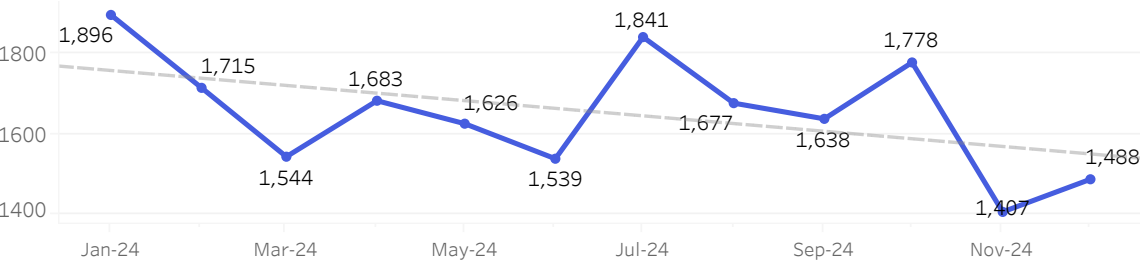
Percent of Referrals that are Law Enforcement



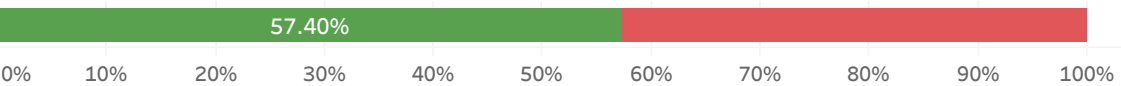
Average Time Spent by Law Enforcement

Ozark Center	16.33 minutes
Family Guidance Center	14.00 minutes
ReDiscover	10.65 minutes
Community Counseling Ce..	9.79 minutes
Burrell Behavioral Health	8.93 minutes
Preferred Family Healthc..	7.16 minutes
Ozarks Healthcare Behavi..	5.60 minutes
Compass Health	5.05 minutes
Mark Twain Behavioral He..	4.00 minutes
FCC Behavioral Health	3.50 minutes

Community Behavioral Health Liaison (CBHL) Referrals



Contact Success Rate



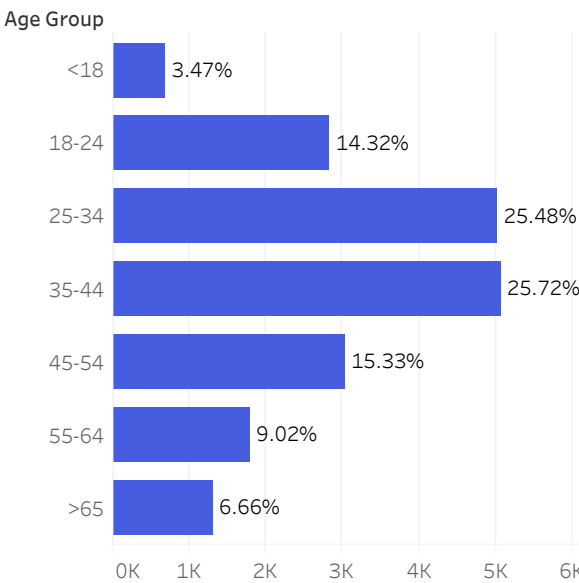
CBHL Successful Contacts

11,384

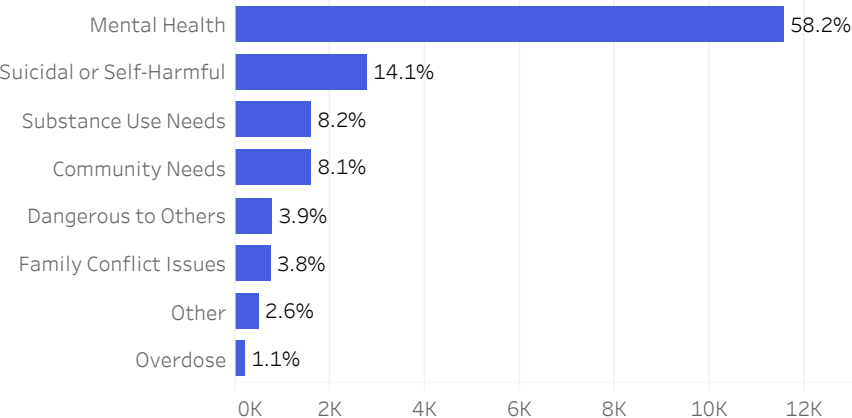
CBHL Contacts with IDD Diagnosis

398

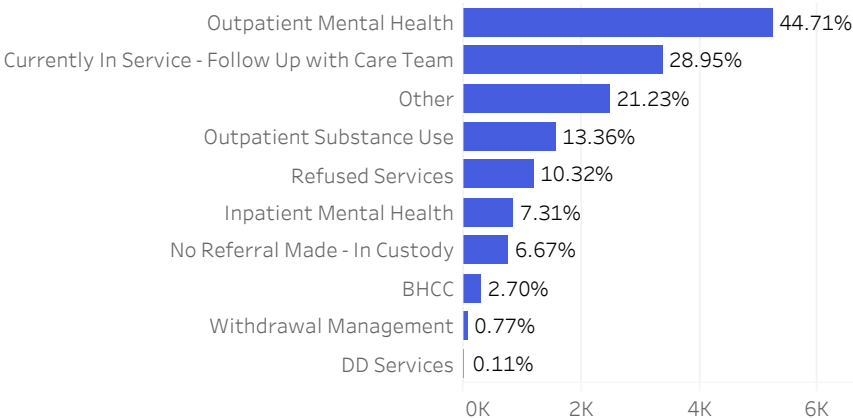
Referrals by Age Group



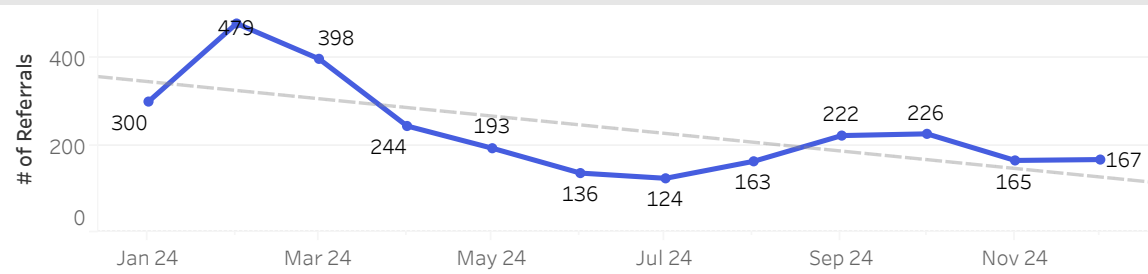
Primary Referral Reason



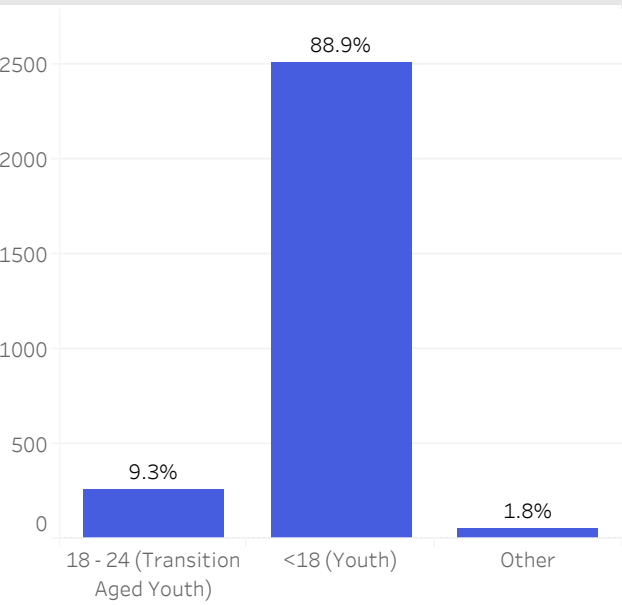
Outcome of Referrals



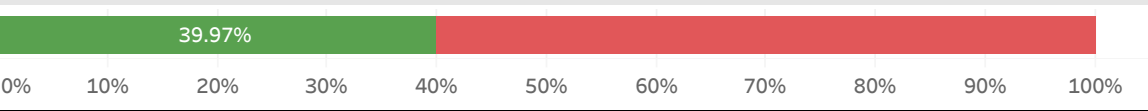
Youth Behavioral Health Liaison Referrals by Month



YBHL Referrals by Age



YBHL Contact Success Rate



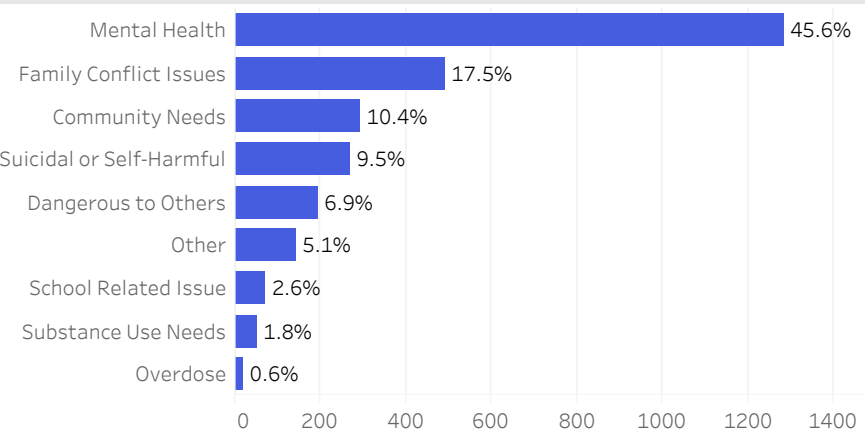
YBHL Successful Contacts

1,126

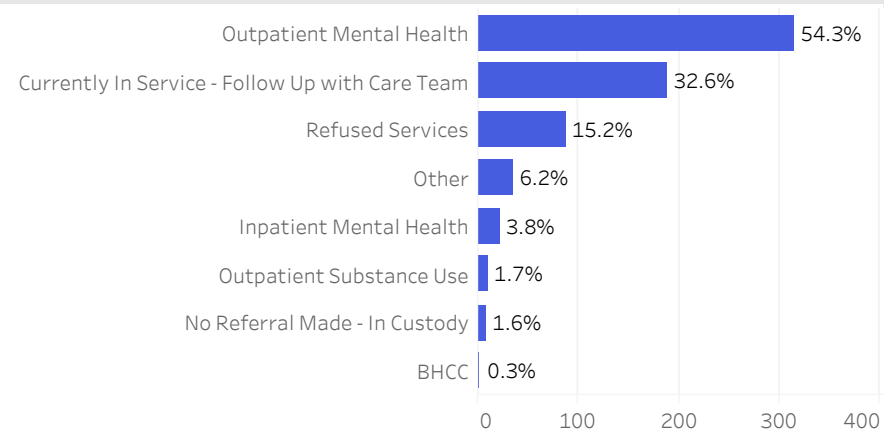
YBHL Contacts with IDD Diagnosis

64

YBHL Primary Referral Reason



YBHL Outcome of Referral



BHCC Activity

CBHL Activity

YBHL Activity

ASAM TEDS
Compliance
RatesCPS Status
ReportSUD
Admission
Data

MAUD Trends

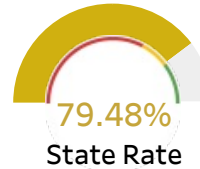
MOUD Trends

Overdose
PreventionDBH Facility
Vacancies

Treatment Episode Data Set (TEDS) Compliance Rates

TEDS data is collected at program assignment, level change (outpatient, intensive outpatient, residential services, withdrawal management, etc.), and program closure.
The goal for providers is to have at least 80% with completions of TEDS data submissions.

State Actual Completed
72,799



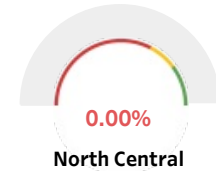
State Expected Completed
91,597

Top 3 Providers



Provider	Completed	Expected	Rate
BHG XLIII	167	167	100.00%
BHG XXVIII	41	41	100.00%
CCC	19	19	100.00%
CLS	2,533	2,533	100.00%
VCPHCS XV	217	217	100.00%
SEMOBH	6,087	6,091	99.93%
Mark Twain	1,008	1,013	99.51%
Compass	22,621	22,756	99.41%
Family Self Help	694	699	99.28%
ReDiscover	2,980	3,005	99.17%
Westend Clinic	360	365	98.63%
FGC	1,150	1,170	98.29%
BHG XXIX	107	110	97.27%
DRD	689	709	97.18%
Queen of Peace	1,551	1,634	94.92%
BJC	59	67	88.06%
Ozark Center	1,034	1,176	87.93%
Gibson	2,854	3,530	80.85%
HCBC	6,596	8,406	78.47%

Bottom 3 Providers



Provider	Completed	Expected	Rate
FCC	3,807	5,001	76.12%
Beacon	119	166	71.69%
Preferred	12,110	17,538	69.05%
ARCA	2,292	4,396	52.14%
Ozarks Healthcare	5	12	41.67%
Burrell	1,972	4,767	41.37%
CMHC	147	370	39.73%
Clark Center	66	173	38.15%
Gateway	837	2,222	37.67%
Salvation Army	513	1,593	32.20%
Metro Treatment	102	369	27.64%
University Health	53	582	9.11%
Places For People	9	131	6.87%
Bootheel	0	19	0.00%
East Central	0	33	0.00%
People's Health Center	0	40	0.00%
North Central	0	54	0.00%
Swope	0	383	0.00%

0% - 65%: Non-Compliant 65% - 80%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 12/1/2023 to 11/30/2024.
Information last updated on 2/1/2025.

BHCC Activity

CBHL Activity

YBHL Activity

ASAM TEDS
Compliance
RatesCPS Status
ReportSUD
Admission
Data

MAUD Trends

MOUD Trends

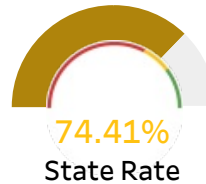
Overdose
PreventionDBH Facility
Vacancies

Status Reports for Mental Health Services

Status Report Type
Admissions

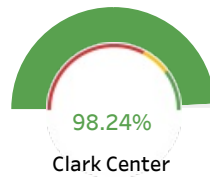
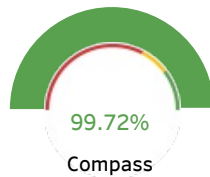
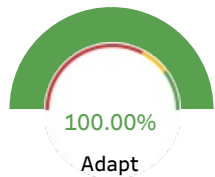
Status reports are required at admission, annual anniversary of that admission, and discharge for all clients who are enrolled in CPR, ACT, or TCM programs. Clients enrolled in other CPS programs will require a status report only if they have two services at least 30 days apart. The status reports collect a client's residential and employment status, education level, and legal involvement.

State Status Reports Completed
24,064

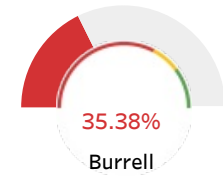
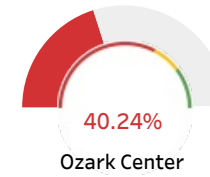
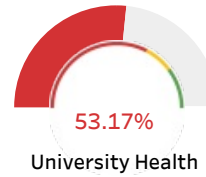


State Status Reports Expected
32,338

Top 3 Providers



Bottom 3 Providers



Provider	Completed	Expected	Rate
Adapt	937	937	100.00%
Compass	9,319	9,345	99.72%
Clark Center	950	967	98.24%
North Central	725	742	97.71%
East Central	212	218	97.25%
Ozarks Healthcare	438	454	96.48%
Comprehensive Health	69	72	95.83%
Bootheel	437	469	93.18%
Preferred	397	427	92.97%
Independence Center	231	251	92.03%
FCC	1,388	1,528	90.84%
SEMOBH	8	9	88.89%
Swope	673	773	87.06%

Provider	Completed	Expected	Rate
ReDiscover	620	713	86.96%
FGC	888	1,046	84.89%
Mark Twain	519	630	82.38%
Places For People	337	447	75.39%
Hopewell Center	753	1,035	72.75%
BJC	1,866	2,576	72.44%
CCC	374	533	70.17%
Beacon	185	310	59.68%
University Health	218	410	53.17%
Ozark Center	365	907	40.24%
Burrell	2,031	5,740	35.38%
Null	124	1,799	6.89%

0% - 65%: Non-Compliant 65% - 80%: Near Compliant 80%+: Compliant

Data represents a rolling 12 months from 12/1/2023 to 11/30/2024.
Informaiton last updated on 2/1/2025.

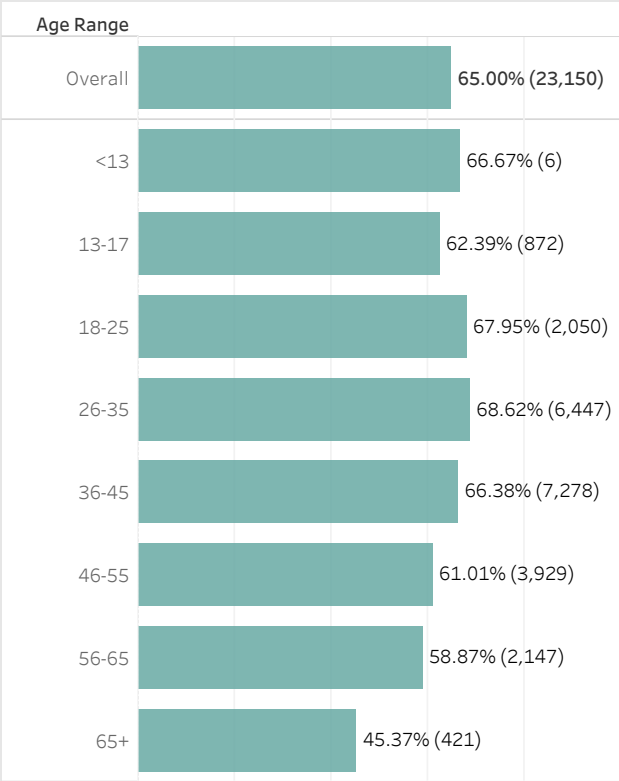
Primary Substances at Program Admission and Polysubstance Indicators

Program Admissions for the time period:
2/12/2024 to 2/10/2025

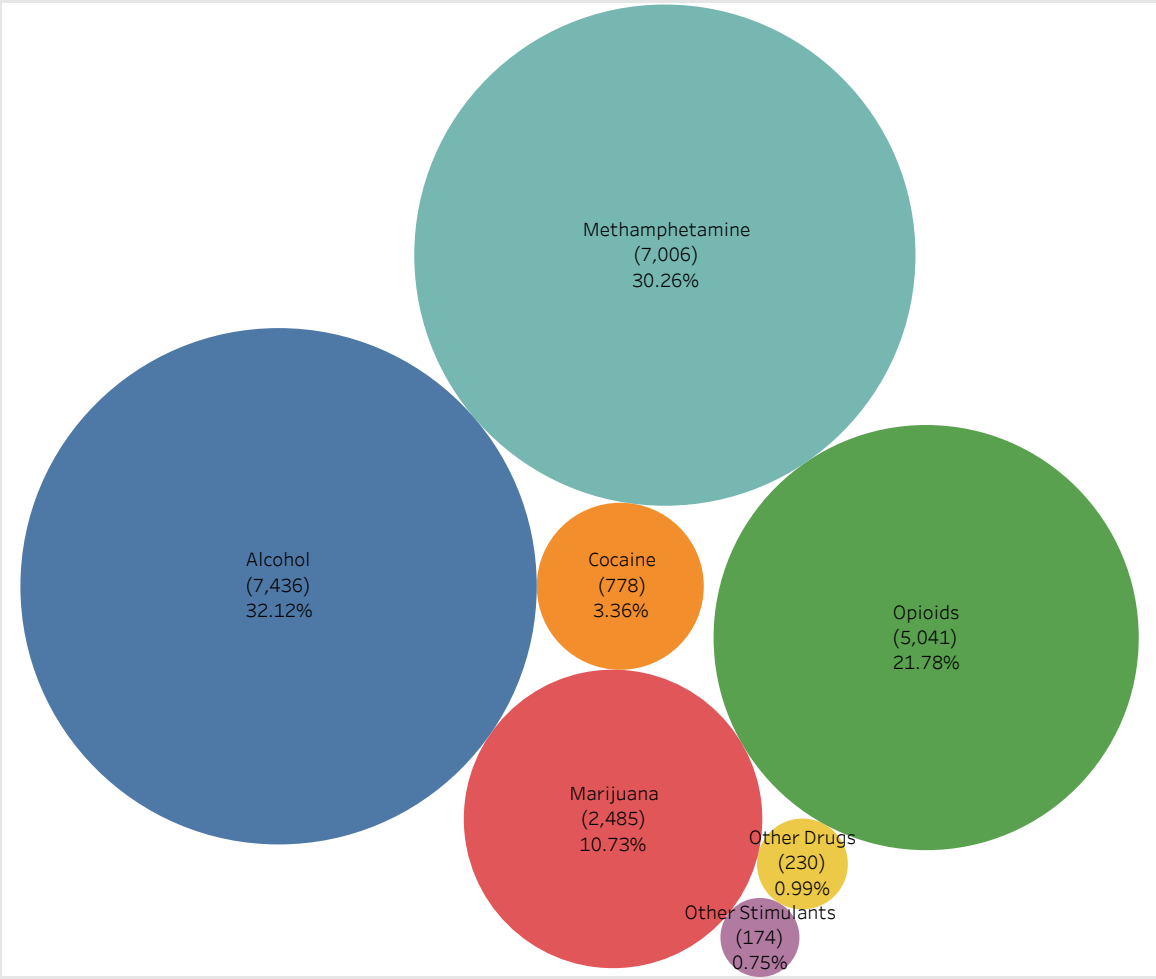
Programs Included
All

Primary Substances at Program Admission

% of Program Admissions with Indicated Polysubstance Issue



The chart above shows the percent of program admissions where the individual’s assessment shows that there are issues with multiple substances. This chart is filtered by the chart on the left (Primary Substance) if a primary substance is selected.



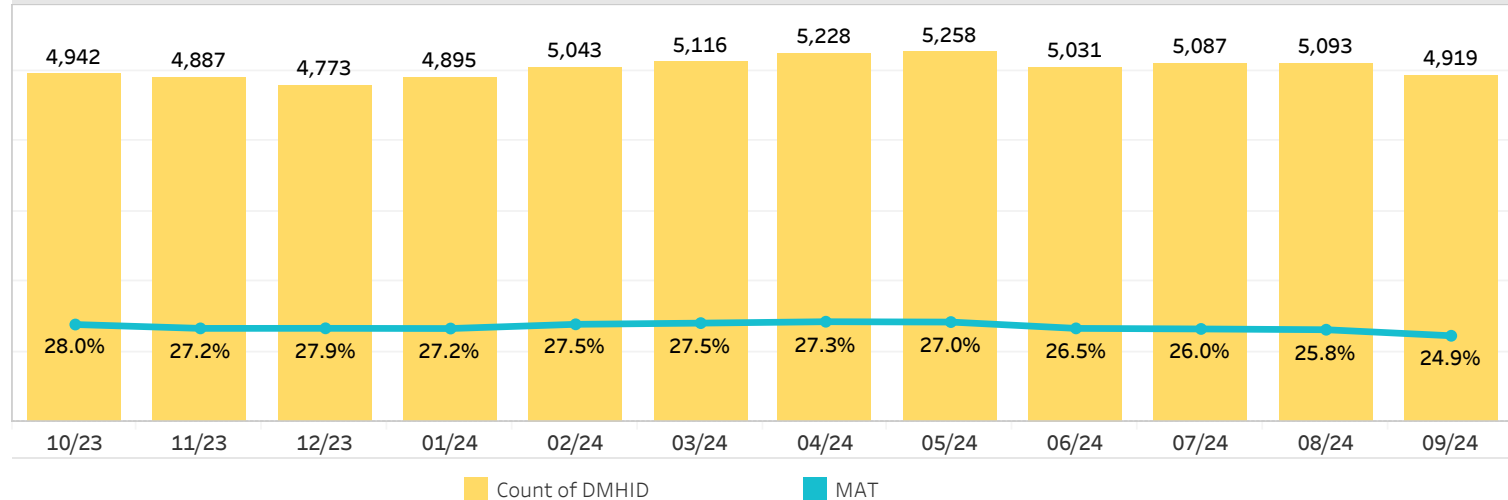
Medication for Alcohol Use Disorder (MAUD) Trends

This visualization shows total number of consumer episodes receiving services for an alcohol use disorder (AUD) per month and the rate at which those individuals received a medication for AUD (MAUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
% Change in AUD Episodes	2.8%▲	-0.9%▼	-2.4%▼	2.5%▲	2.8%▲	1.3%▲	2.3%▲	0.8%▲	-4.2%▼	0.7%▲	0.3%▲	-3.5%▼
% Change in MAUD Episodes	1.8%▲	-4.0%▼	0.1%▲	-0.2%▼	4.5%▲	1.2%▲	1.4%▲	-0.4%▼	-6.3%▼	-0.6%▼	-0.8%▼	-6.6%▼

Monthly Activity



Year-Over-Year Change # of AUD Episodes

9.0%▲

Year-Over-Year Change # of AUD Episodes with Medication

2.2%▲

Year-Over-Year MAUD Rate Change

-1.6%▼

Data Updated: February 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

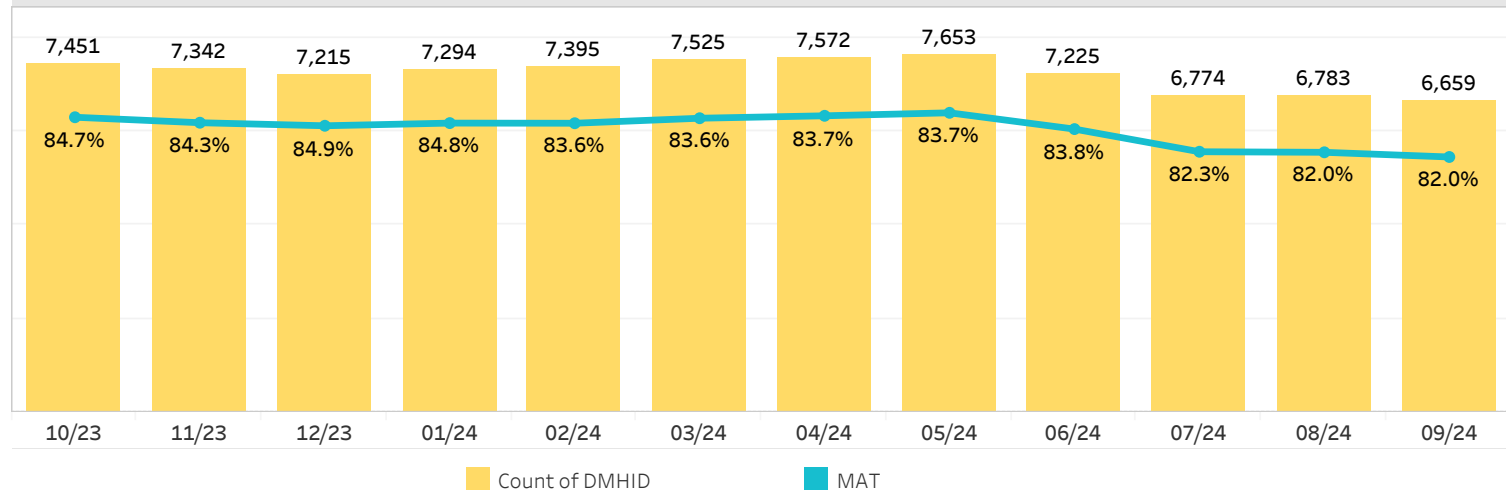
Medication for Opioid Use Disorder (MOUD) Trends

This visualization shows total number of consumer episodes receiving services for an opioid use disorder (OUD) per month and the rate at which those individuals received a medication for OUD (MOUD) during the episode of care. The annual and monthly rate change data points are based on distinct episode counts from either the prior rolling year or prior month.

Monthly Change

	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep
% Change in OUD Episodes	3.5%▲	-1.5%▼	-1.7%▼	1.1%▲	1.4%▲	1.8%▲	0.6%▲	1.1%▲	-5.6%▼	-6.2%▼	0.1%▲	-1.8%▼
% Change in MAUD Episodes	3.2%▲	-1.9%▼	-1.0%▼	0.9%▲	0.0%▼	1.7%▲	0.8%▲	1.0%▲	-5.4%▼	-8.0%▼	-0.2%▼	-1.8%▼

Monthly Activity



Year-Over-Year Change # of OUD Episodes

-0.1%▼

Year-Over-Year Change # OUD Episodes with Medication

-2.0%▼

Year-Over-Year MOUD Rate Change

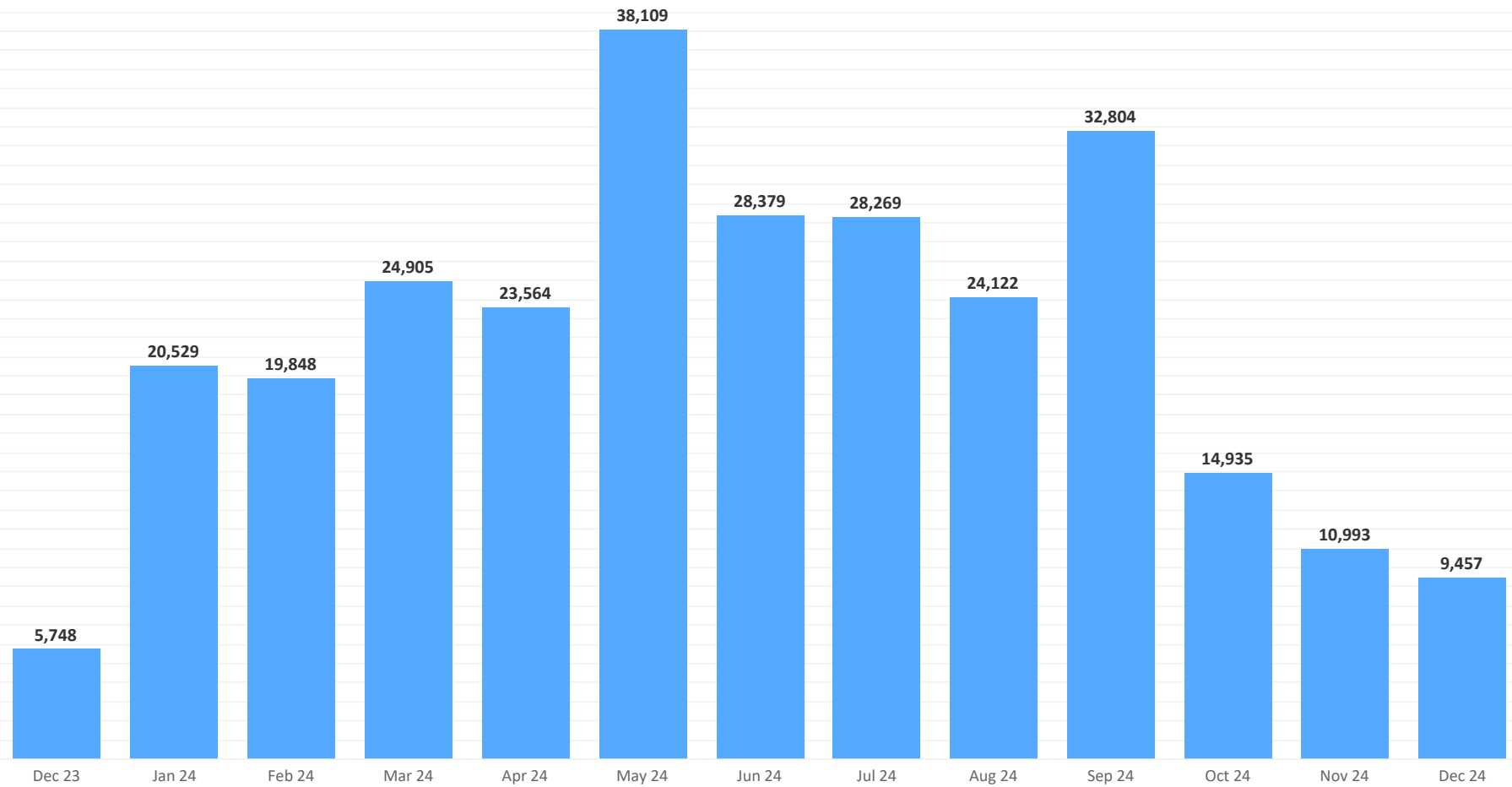
-1.4%▼

Data Updated: February 1, 2025

* Data refreshed at the beginning of each month; rolling 12 month period; lagged by four months to allow time for billing.

[BHCC Activity](#)[CBHL Activity](#)[YBHL Activity](#)[ASAM TEDS
Compliance
Rates](#)[CPS Status
Report](#)[SUD
Admission
Data](#)[MAUD Trends](#)[MOUD Trends](#)[Overdose
Prevention](#)[DBH Facility
Vacancies](#)

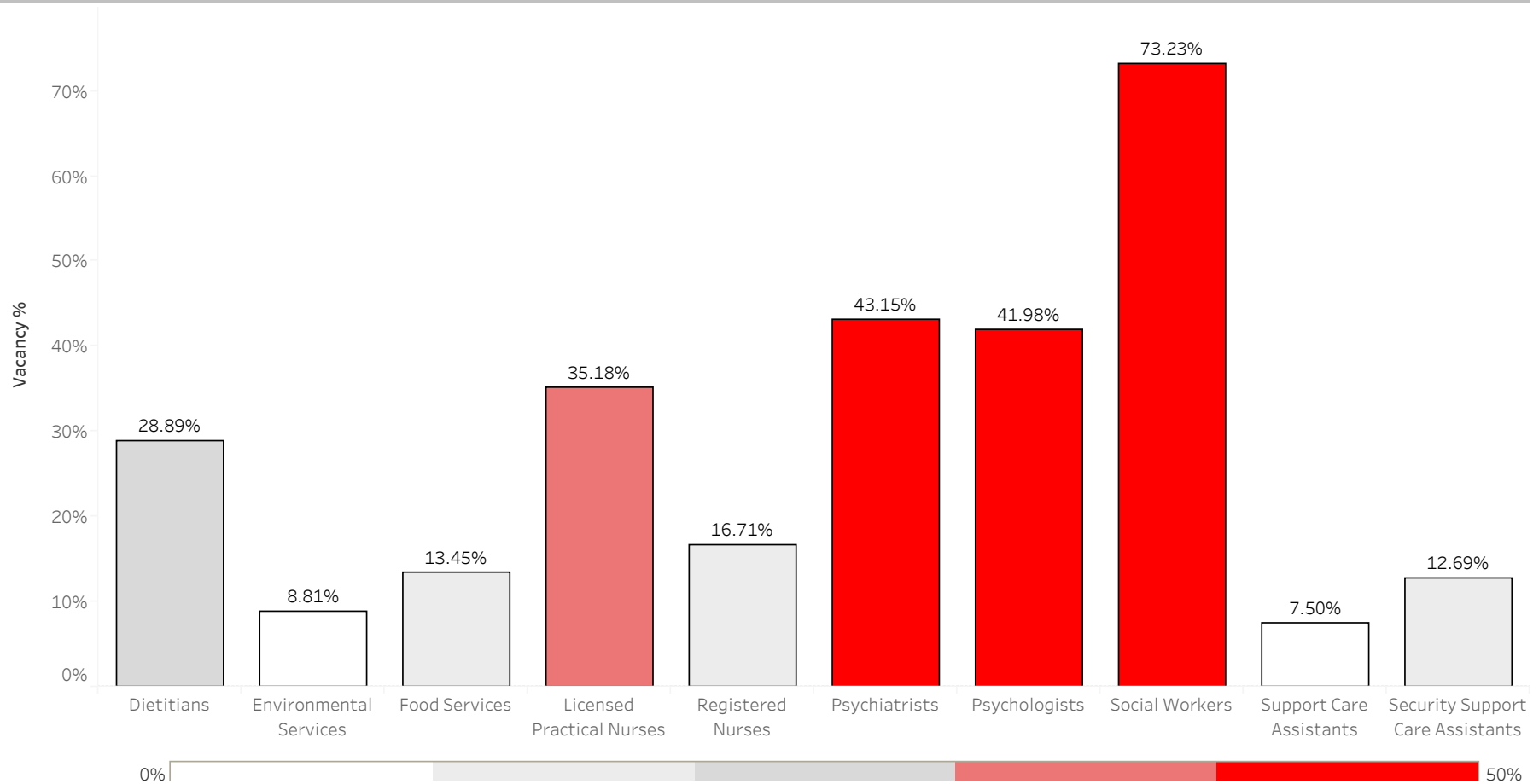
Total Narcan Kits Distributed across Grants



These data show the number of Narcan kits distributed across all opioid related grants by month.

BHCC Activity	CBHL Activity	YBHL Activity	ASAM TEDS Compliance Rates	CPS Status Report	SUD Admission Data	MAUD Trends	MOUD Trends	Overdose Prevention	DBH Facility Vacancies
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DBH Inpatient Facility Current Vacancy Rates



Inpatient facilities often cover shifts using voluntary second appointments, part-time appointments, voluntary overtime, mandated overtime, and by using staff from contracted staffing agencies. In some cases, vacancy rates reduce the number of beds available for use at facilities.

Security Support Care Assistants are utilized at Fulton State Hospital within the high security units and the sex offender rehabilitation and treatment units at both Fulton State Hospital and Southeast Missouri Mental Health Center.

